



SCHOOL HOLIDAY ACTIVATION RULES AND REGULATIONS

1. By entering this activation venue you agree to the Indemnity, Rules & Regulations. Ts & Cs apply.
2. The activation space is open between 11:00 – 16:00 until 8 July 2024, however Gateway Theatre of Shopping reserve the right to change the dates, hours, activities or operating procedure should the need arise.
3. Participation in the school holiday activation is free of charge.
4. Entrance into venue and participation within the activation is entirely at your own risk.
5. This activation is strictly on a first-come-first serve basis. Due to the popular nature of the activation, you may have to wait in line until it's your turn. Sessions may be full at intervals so arrive early to avoid disappointment. No exceptions or correspondence will be entered into in this regard. Once sessions are full, further entry cannot be granted for your safety and security.
6. Parents or guardians must register at the registration desk by entering your details in the registration portal. Each participant must register separately.
7. Registration will be halted when capacity has been reached (over any session in the day). Registration will be re-opened once the number of participants has been reduced. The activation staff will manage this process.
8. Take note: we can accommodate a maximum 80 guests at a time. 50 Children & 30 Adults. Gateway Theatre of Shopping reserve the right to change this should the need arise.
9. This is a family-friendly activation and spectator participation is encouraged. Children from the age of 4 – 12 years are allowed to participate in the activation.
10. There will be a maximum of five sessions per day (over the activation period). Each session is 45 minutes long and participants are encouraged to make full use of their 45 minutes within the activation area but not longer than stipulated to ensure everyone gets an opportunity to participate.
11. There are activities and free play available within the activation. Only one activity can be enjoyed in your session.
12. Kindly alert the activation staff if your child has any food allergies or skin allergies prior to partaking in activities.

13. Strictly no loitering within the activation space. Once your allocated time is complete kindly exit and rejoin the queue if you would like to participate again (and if the current session capacity permits). Activation staff will manage this process.
14. All children at the activation should always be supervised by a parent/guardian and are not to be left un-attended at any point.
15. No food, drink or eating is allowed in the activation area – water bottles are allowed.
16. Please ensure all personal belongings are kept safe. Gateway Theatre of Shopping cannot be held liable for lost, damaged and/or stolen items of a personal nature.
17. Gateway Theatre of Shopping may photograph, film, video tape, record or otherwise reproduce the image and/or voice of any person who enters the activation area and use the same for any purpose without payment to any person. Gateway Theatre of Shopping reserve the right to use images/videos on any social media platform.
18. Gateway Theatre of Shopping aims to provide a positive experience in a friendly environment. Activation rules and regulations must always be complied with. Kindly refrain from being rude or unruly or you will be asked to leave the area. Please show courtesy to fellow participants and spectators. Do not use profanity or engage in unsafe, illegal, or offensive behaviour. Do not engage in any act that may impede the operations of the activation area.
19. Consider your surroundings and the environment. Please use the refuse bins provided on the cinema level.
20. Do not remove any items from the activation area unless permission has been granted by activation staff.
21. Do not climb or draw on the ball pit, barricading, counters, tables, decor & other furniture or equipment items.
22. Please do not throw any of the balls from the ball pit. All balls to remain inside the ball pit.
23. 23. Only colour in the designated space provided. Parents will be requested to pay for damages on goods if a child colours or draws on any area or surface other than the colouring wall.
24. No shopping trolleys or prams are allowed in the activation area. Said possessions left un-attended are done so at the shopper's own discretion and risk.
25. Gateway Theatre of Shopping reserve the right to deny admission, or to require a person already registered and within the activation to exit the activation for failure to comply with any of the rules and regulations, for unsafe, illegal or offensive behaviour, to ensure safety, security and/or order, or if Gateway Theatre of Shopping consider that the circumstances so require.
26. Gateway Theatre of Shopping may from time to time, without prior notice, change the operating dates, hours or procedure of the activation, close the activation or any part of it temporarily, change or amend the rules and regulations/nature of the activities, restrict the number of children and adults having access to the activation &/or suspend or cancel the activation due to fire & safety regulations, capacity levels, special events, or unforeseen circumstances taking place at the venue or otherwise, to ensure safety, security and order, or if Gateway Theatre of Shopping consider that the circumstances so require.

TAKE NOTE

- Please adhere to the designated Rules and Regulations of the activation.
- This activation is strictly on a first-come-first serve basis.
- Sessions may be full at intervals so arrive early to avoid disappoint.
- Once sessions are full, no correspondence will be entered into in this regard.
- There will be a maximum of five sessions per day, 45 minutes each in duration until 8 July.
- This activation is open from 11am – 4pm.
- Activation can accommodate a max of 50 children and 30 parents in the area at any given time.
- Children to be supervised by an adult. Children must not be left unattended.
- Parents/Guardians are responsible for their children's behaviour.
- Be patient as you may have to wait in line until you are allowed access.
- Strictly no loitering – once your experience is complete you may exit the activation.
- Should you wish to partake once more, you must rejoin the queue.
- No food, drinks or eating allowed into activation.
- No trolleys or prams are allowed due to space constraints.
- Do not damage or remove any fixtures or equipment.
- No running within the activation. Be considerate of others.